



"IT CAN"

- Increase speed and consistency of government operations
- Enhance productivity by eliminating error-prone, manual processes
- Allow the government to re-align staff to deploy more complex services
- Increase citizen confidence due to better service levels
- Enable citizen-centric governments over smart e-governance networks



It is not just in the developed countries that IT in government has found its full potential. Even in the developing and third world countries, governments are becoming increasingly aware that technology can transform the way they govern and the way they can maximise their reach. However, going forward without a long-term IT perspective can result in a myopic vision of e-governance. The challenges are manifold and need to be addressed carefully:

As a State you need to be viewed, integrated and managed as SINGLE ENTERPRISE

Many government organisations are broadly distributed, consisting of many offices and departments scattered throughout a large geographic area. The infrastructure, especially the IT&T equipment, also tends to vary from site to site in terms of manufacturer, model and age as a result of years of leadership changes. The result is increasing costs due to retaining and training staff skill and managing multiple contracts with multiple service levels and conditions.



YOU NEED A SINGLE LIFE-CYCLE PARTNER

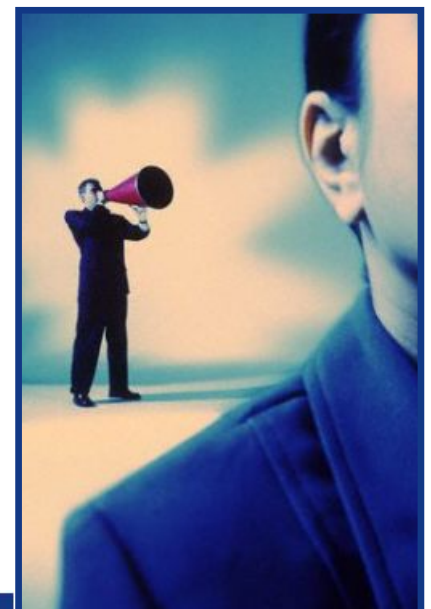
The most effective solution to these problems is to assign the responsibility and accountability of integrating and managing the infrastructure to a Total Solutions Integrator. 3D Networks, a Planet One company can design and deploy IP and VoIP applications, switched voice networks, and secure LAN, WAN and Virtual Private Networks. We are also fully equipped to manage your widespread and diverse infrastructures, by providing you a convenient, single point of contact. This way, your entire infrastructure can be seamlessly integrated, horizontally and vertically and managed without the need for a large in-house IT support team.

As a citizen-centric government you need to be responsive to your citizenry and businesses

The expectations of today's citizen is clear. "I want all information, 24 hours a day". "It should take one call to solve my problem". "I want service to be fast, friendly and knowledgeable". In other words, the citizen has the same expectations from the government that he has from a corporate. Towards this, governments are making an effort to not only reach out to people across the length and breadth of their states, but also make information and services available round-the-clock.

YOU NEED A CONTACT CENTRE SPECIALIST

We are specialists in converged voice and data networking. Our intimate understanding of today's voice and data technologies and our exhaustive experience in the contact centre segment makes us the ideal partner to design and deploy your contact centre solutions. With high performance, converged voice and data networks and a scalable, interoperable architecture, we will help you to make your G2C, G2B and G2G interactions friendly, convenient, transparent and inexpensive.





You need to identify usage patterns and achieve your objectives with limited budgets

The budget burdens of the state are many. The ever-persistent challenge of balancing between citizen welfare and fiscal deficits presents a grim scenario for maximising Return on IT Investment. It also becomes imperative for governments to share common infrastructure and accurately identify applications, departments or users. The issues are 2-fold. You need to provide for today's requirements, using yesterday's infrastructure. When you are ready to invest, you will need to ensure that your new infrastructure is scalable and interoperable to meet tomorrow's requirements.

YOU NEED AN INFRASTRUCTURES ARCHITECT

By adopting a cost-effective infrastructure usage monitoring system, we will identify resource usage patterns. This information will empower you to improve efficiency by adjusting infrastructure to better support usage patterns, as well as control or eliminate unnecessary or inappropriate use of resources. When you are ready to invest, we will design cost-effective, high output, scalable solutions within a rapid time-frame. Solutions that will ensure that your IT assets are delivering their maximum potential.

You need comprehensive security strategies to protect sensitive and important information

The proliferation of local area networks, Internet access, email, and file sharing applications have made it alarmingly simple for people with even the most basic technical skills to access, copy, and distribute vast amounts of information almost instantaneously. Considering the sensitive nature of state information, it is imperative that government organizations adopt comprehensive information security strategies.





YOU NEED 24X7 SURVEILLANCE OF AN EXPERT TEAM

Planet One has strategically located 24x7 NOCs that can proactively address security issues for the prevention, detection, and isolation of threats. We offer the full range of Managed Security Services that include Remote Firewall Management, Remote Intrusion Detection, Penetration Testing, Remote VPN Management, Remote Vulnerability Scans and Security Advisory Services. Using automated, real-time intrusion protection systems, we provide unobtrusive and uninterrupted surveillance ensuring that any intrusion attempt is intercepted before the system is compromised. In fact, we can go one step head. We can carry out Intrusion Trend Analysis to understand the pattern of an attack and be ready with an effective defense mechanism. We will also customize the IDS system to suit your government's IT security policy.

PLANET ONE GROUP OF COMPANIES

A LIFE-CYCLE PARTNER - Given the complexity and variety of the above challenges, it is no longer enough to find individual specialists for individual jobs. The demand for a life-cycle partner is increasing everyday.

E-governance has been found to be the choice of progressive states. An IT driven system of governance works better, costs less and is capable of servicing citizens' needs as never before. The Planet One Group of companies is capable of addressing the entire gamut of IT needs of governments, anywhere in the Asia Pacific. Our focus and objective is to aid governments in delivering simple, responsive and transparent governance to citizens and businesses.

Our services for the government include customised Internet Protocol (IP) Telephony and Voice over Internet Protocol (VoIP) applications, secure LANS/WANS, contact centre solutions and managed services.

The Planet One group of synergistically related companies has emerged as a major end-to-end solutions provider in the region, capable of offering life cycle services. From architecting and building sound communications infrastructures, to managing them 24x7, we ensure that your IT assets are also aligned to your business needs. Because these are areas we specialize in. Areas we understand better.



A Formidable Solutions Group - By harnessing the support and resources of our related group companies - 3D Networks, Net ProActive Services and FCS Computer Systems - Planet One is uniquely positioned to provide a full range of multi-skilled, multi-platform, business critical solutions. The beauty is we are able to pass on the economies of scale on virtually every parameter to our customers. Our ability to partner with the world's leading technology suppliers - ***Nortel Networks, Symbol Technologies, Altitude Software, Witness Systems, Cisco Systems, Juniper, Melita and Verint*** - gives us the flexibility to choose, customise and integrate the best technologies that deliver results.

With the support of more than 600 IT professionals, including 350 support engineers in nearly 30 locations across Asia, Planet One can address your technology challenges with a mature business perspective.

3D Networks, Net ProActive Services and FCS Computer Systems are Planet One Companies.



Net ProActive Services





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